Club SciKidz MD Summer 2027 Flexible Cancellation Policy

We know plans can change, so we offer a clear and flexible cancellation policy for Summer 2027. Because supplies are purchased for each camper in March and staffing and facilities are committed early, our policy encourages early decisions. **Club SciKidz MD covers all online registration and processing fees at checkout, so full refunds include a $30 cancellation fee (per camper, per camp week).**

Refund & Credit Schedule

When you cancel	Your options
Through Wednesday, March 31, 2027	Full refund of camp tuition paid, minus the $30 cancellation fee, **or** 100% account credit with no fee
Thursday, April 1 – Thursday, May 27, 2027	75% refund of camp tuition paid (no additional fee), **or** 100% account credit with no fee
Friday, May 28, 2027 until 14 calendar days before the first day of your camp	100% account credit with no fee (**no** refunds)
Within 14 calendar days of camp start	**No** cancellations, transfers, refunds or credits for any reason

"14 calendar days" means by 11:59 p.m. on the Monday two weeks before a Monday camp start. This deadline applies to all cancellations, credits and transfers.

Camper Fit, Closures & Camp Cancellations

- **Camper Fit & Attendance:** Refunds and credits are available only according to the schedule above. There are no refunds, credits or prorated adjustments for missed days (illness, vacations or family emergencies), a camper's lack of interest in the camp topic, a camper not enjoying or adjusting to camp, or dismissal due to behavior or other reasons. Please review camp descriptions and age ranges before registering.
- **Emergency Closures:** If we must close camp or end a day early due to circumstances beyond our control (such as loss of power or water, severe weather, facility emergencies, public health directives or other acts of God), there are no refunds or prorated credits, as staffing, facility and supply costs are committed in advance. Any accommodation offered is at our sole discretion and does not set a precedent.
- **Camp Cancellations by Club SciKidz:** If we cancel a camp week before it begins (for example, due to low enrollment), you may choose a full refund or a transfer to another camp.

Account Credit

- Account credit is 100% of camp tuition paid, with no fee. It can be used for another camp week this summer or for future camps and programs, and is valid through the end of the second summer after it is issued (a 2027 credit is valid through Summer 2029).
- Account credit has no cash value and cannot be exchanged for a refund. Camps paid for with account credit can only be cancelled for account credit.

How to Cancel or Transfer

- **Self-service:** Through Thursday, May 27, 2027, you can cancel or transfer on your own in your Active account. After that, please email us. You can always email us with questions or to have us process it for you.
- **By email:** Email sciencecamps@clubscikidzmd.com and tell us whether you would like a **refund** or **account credit**. Refunds follow the schedule above based on the date we receive your choice, so a refund may be less than the amount you paid (for example, 75% from April 1 – May 27). Requests without a preference will not be processed until you let us know.
- **Transfers:** Transfers to another camp week have no fee and are subject to availability. Any price difference will be charged or refunded. Transfers must be made at least 14 calendar days before the first day of your camp.
- Your cancellation or transfer is complete once you receive a transaction receipt from Active. Refunds are issued to the original form of payment within 3 business days of processing; your bank may take additional time to post it.

By registering, you confirm that you have read and agree to this policy. We are unable to make exceptions for families who were unaware of these terms.